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# Global FC, Inc. Team Mentor Volunteer Description



**Global FC** 

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Global FC Team Mentor Volunteer Description, Qualifications & Expectations

Volunteer Title: Team Mentor Reports to: Curt Cattau (Team Mentor) Mariya D Goodbrake (Executive Director)

#### **Organization Overview:**

Primary focus- Youth development, Family Engagement and Community Building

*Global FC exists* to bridge diverse cultures to come together, forming just communities where all are free to be fully-known and fully-loved in pursuit of their God-given purpose and potential.

**Mission:** We use soccer as a vehicle for transformative impact, supporting under-served youth and families with the tools to overcome obstacles to success; nurturing their talents and passions by providing resources, opportunities, and relationships towards a brighter future.

**Primary activities:** Sports programming, health and wellness education, academic assistance, counseling, mentorship, civic engagement, cultural exchange and family support initiatives.

The standards of operation are built around the three pillars of Sports, Faith and Future:

*Sports:* The highest level of training will be provided by qualified coaches and trainers who are particularly sensitive to the needs of youth.

*Faith:* Organization's core values and strategies will be operated on ethical principles which come from an underlying Christian Faith. All involved in the programs will operate under a code of conduct which aspires to the highest level of morals, integrity and compassion for the diverse ways we all live in the world.

*Future:* Each youth in the program will be given maximum opportunity to develop their life-plan which will include; opportunity in sports, monitoring of education, goal-setting, and post-academy support.

#### **Volunteer Overview:**

The Global FC Team Mentor position is a model that encourages and supports youth in a team oriented structure. The Team Mentor(s) will be assigned to a specific Global FC team and will be responsible for meeting and connecting with the youth at least once a week. The Team Mentor must be a voice of support and a positive role model for the overall team. However, the role will also require volunteer to become aware of the individual needs and issues of the youth. He or she may be asked to work on certain aspects of a specific young person's development, while understanding the unique challenges refugee youth face in their new home country. Must be aware of economic, cultural and religious barriers present and learning to navigate through them. He or she will work closely with organization staff through phone contact, personal conferences and group meetings to understand the overall dynamic of the team, including individual personalities and characteristics. Self-realization, leadership, hard-work, servant leadership, understanding their evolving identity and improved self-esteem are important goals for the team. Also, the volunteer will serve as an example/role model to demonstrate that adults can give, and should receive, respect (and will make occasional mistakes).





Thank you for your interest in volunteering with Global FC. Please note that:

**Locations:** The population we serve live primarily in the Historic North East Kansas City. Most opportunities take place in these areas.

Time commitment: Most volunteer opportunities require a weekly commitment for a period of <u>one year</u>.

Age requirement: Volunteers must be at least 18 years old to participate.

**Language ability:** While additional language skills may be useful, volunteers are only expected to know English. **Transportation:** Access to a car and a driver's license, including a good driving record is required.

#### TEAM MENTOR APPLICATION PROCESS

- Submit Volunteer Agreement form and government ID to Ella Munthali (Volunteer Coordinator)
- Introduction *phone interview* with Volunteer Coordinator
- Review Team Mentor Volunteer Description and Global FC overview presentation
- *Meet* with Global FC staff or lead volunteers during a scheduled event, practice or game.
- Provide 2 *personal references*
- Team Mentor Agreement form
- *Criminal Background*: a link from Justifacts will be email to Team Mentor after Team Mentor Agreement form is signed and returned to DSP Curt Cattau.

#### TRAINING PROCESS

- Documents shared:
  - review mentoring resource folder and
  - review Global FC online digital training,
- Attend upcoming mandatory Education Training workshop. (date will be provided)

#### ROLES

• Teacher/trainer: Providing learning opportunities and offering your experience as a guide.

• **Positive role model:** Demonstrating exemplary behavior and offering values that will increase chances for success and happiness.

• Social supporter/guide: Providing encouragement to the team not only during soccer programming, but also as the youth embark on new experiences.

• **Resource supporter/advocate:** Speaking and acting on behalf of the team and helping the team access community resources. Become a voice for the youth when they can not.

- Challenger: Encouraging the team to maximize their potential
- Friend/companion: Being consistently available and sincere; providing the team with a caring and unconditional friendship.

# SUMMARY OF THE IMPORTANT RESPONSIBILITIES OF A TEAM MENTOR

- Attend at least 1 practice a week, including games when possible.
- Attend monthly Education Workshops, to the best of your ability.
- Deepen knowledge of cultural issues related to the various country of origins of team, including taking advantage of the cultural and worldview training offered by Global FC.
- Willing to meet with Global FC staff and/or group **meetups** to gain insight, feedback, updates and support through other Global FC mentors.





- Involvement in community service opportunities with team to promote civic responsibility. Service options will also be made available by Global FC directors.
- Participate in personal and program evaluations (pre-survey and post-survey).
- Understand and agree to Team Mentor policies and procedures outlined in the Global FC Team Mentor Contract.
- Inform Program Coordinator of any changes in individual youth behavior, concerns, or questions. Including changes in family dynamics.
- Be an active member of the Global FC community.

# QUALIFICATIONS

- Willing spirit
- Flexible. Team mentor must be aware that due to the many unforeseen challenges that arise when working in inner city settings, they must be able to adjust expectations.
- Openness and appreciation of diversity.
- Good listening skills -to really hear the experiences, hopes and challenges that each young immigrant or refugee youth faces.
- Understands the value and power of building authentic relationships with the team.
- Patience the mentoring relationship is a process that takes work and time.
- Sense of humor
- Reliable
- Safety conscious. Ensuring that the safety of the team is primary, including being self aware of one's own safety when interacting in the North East and KCK.
- Positive, high energy and encouraging.
- Passion to help build future change agents and ambassadors of Global FC.
- Respectful, open and sensitive to different cultures, religions, languages and lifestyles.
- Comfortable talking about issues related to self-esteem, health, relationships, high school involvement, careers, finding a part-time job, basic finances, community resources, and community service.
- Comfortable with engaging in spiritual conversations, while respecting the diverse religions and cultures our youth come from.
- An intentional effort to engage with the family unit.
- Must believe in the power of youth to create positive change in their communities and the world.
- Emphasize the importance of academics and the important of creating a pathway of success from completing high school and going on to college or work.
- Good relationship building skills and ability to maintain constructive relationship boundaries with the players, family, and Global FC staff.
- Ability and commitment to maintain confidentiality and act in a manner that is consistent with Global FC policies and procedures.
- A general desire to have fun and work with children.

# ELIGIBILITY POLICY

Mentor Eligibility Requirements:

- Be at least 18 years of age
- Be willing to adhere to all Global FC Team Mentoring Program policies and procedures
- Agree to a one season commitment to the program/ team.
- Commit to spending a minimum of 4-5 hours a month with the team.
- Be willing to communicate with the team weekly.





- Complete the screening procedure
- Agree to attend mentor trainings as required
- Agree to attend mentor meet ups
- Be willing to communicate regularly with the program director.
- Have access to an automobile or reliable transportation
- Have a current driver's license, auto insurance, and good driving record
- Have a clean criminal history
- Have never been accused, arrested, charged, or convicted of child abuse or molestation
- Not be a convicted felon.
- Not be a user of illicit drugs
- Not use alcohol or controlled substances in an excessive or inappropriate manner.
- Not have falsified information during the course of the screening process.

# TRAINING AND SUPPORT

- *Monthly Education Workshop:* Global FC will provide a monthly *Education Workshop* coordinated by experts in the field. Crisis management, trauma healing, youth therapy, family engagement, understanding the resettlement journey and cultural/ religious understandings are key components to the training. Not mandatory, but encouraged.
- *Mandatory Mentoring Training Workshop:* Comprehensive training for all Global FC mentors. Mentor will be obligated to attend the workshop once. *Date will be provided*.
- *Mentoring Resource Folder:* Access link to Google folder containing important resources and literature about mentoring and issues related to the dynamics faced by New Americans.
- *Meetups:* An opportunity to gather Global FC staff and mentors to discuss and highlight merging themes and barriers. Mentors to encourage one another and problem-solving opportunities, including sharing experiences, lessons and other feedback. The intention for these meet ups is to serve as an additional support system for mentors.
- *Monitoring:* The Program Director will provide ongoing supervision and be available for consultation. Global FC staff will conduct regular phone and in-person checkups with mentors to address any issues, answer any questions and to provide on-going encouragement.

Thank you for your willingness to support our efforts by volunteering as a Team Mentor. Your role is crucial to our success. This is not an easy role to take on, but rather one that requires a high level of patience, flexibility, a deep passion for diversity issues and to come in as a learner. We thank you for your time and commitment. Please don't hesitate to contact Mariya D Goodbrake or Curt Cattau if you have any questions or concerns.

Welcome to the team!

# POINTS OF CONTACT

PROGRAM MANAGEMENT TEAM			
Name	Title	Email	Telephone
Mariya D Goodbrake	Executive Director	mariya@branch-global.com	816.456.1528
Ella Munthali	Volunteer Coordinator	elle@branch-global.com	913.200.6251
Curt Cattau	Director of Sports Programming	curt@branch-global.com	816.889.8480